

Tangerine Beach Hotels PLC

Reg. no. PQ 162 Kalutara, Sri Lanka.

Telephone · 034 2237295 / 2237983 / 2237982 Fax : 034 2237794

E-mail: reservations@tangerine.lk Web Site: www.tangerinehotels.com

Responsible Tourism Guide

For Guests, Staff & Subcontractors of Tangerine Beach Hotel

At Tangerine Beach Hotel, we are committed to operating in a way that respects the environment, supports local communities, and promotes responsible tourism. This guide outlines best practices for guests, staff, and subcontractors to help minimize negative impacts and contribute positively to our destination.

For Our Valued Guests

We invite you to enjoy your stay while helping us protect the natural beauty and cultural heritage of our area. Here's how:

Environmental Care

- Reuse towels and linens to reduce water and energy use.
- Turn off lights, air conditioning, and appliances when not in use.
- Limit water usage by turning off taps fully and taking shorter showers.
- Avoid using plastic bottles and bags; refill reusable containers.
- Choose reef-safe sunscreen and avoid bringing harmful chemicals to the beach.

Beach and Nature Etiquette

- Do not litter take all rubbish with you or dispose of it in the correct bins.
- Respect wildlife and do not feed or disturb animals.
- Stay on marked paths to protect vegetation and prevent erosion.
- Avoid collecting shells, plants, or other natural items.

Cultural Respect

- Dress modestly when visiting local villages or cultural sites.
- Ask for permission before taking photos of people.
- Learn a few words in the local language it's appreciated!
- Support local artisans and food producers by buying locally made products.

Community Support

- Choose tours and experiences that are run by local operators.
- Be mindful of noise levels, especially in residential areas.
- Treat local people with respect and sensitivity to local customs.

Animal Care

- Respect Animals' Natural Behavior- Do not feed, Observe from a distance, Avoid disturbing their habitat, avoid sudden loud noise
- Do Not Support Animal Exploitation- Do not participate in animal shows or rides, Say no to selfies with wild animals, Avoid buying animal products
- Be Mindful of Domestic Animals- Respect pets and domestic animals. Ask for permission before approaching or petting local animals.
- Never leave pets or animals unattended in vehicles.



KALUTARA SRI LANKA

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- Support ethical animal care.
- While on Wildlife Watching & Nature Excursions- Stick to designated trails, Keep noise to a
 minimum, Don't chase or harass animals, Use binoculars, not cameras, Avoid illegal activities
 that might damage the environment or threaten wildlife (Ex: Hunting), follow local guidelines
 when because each region or park may have specific rules regarding animal interactions.
- Do not touch or disturb marine animals.
- Avoid single-use plastics since Plastic pollution can harm marine animals
- Do not feed fish or marine life.
- Avoid stepping on coral because Coral reefs are fragile ecosystems.
- Use eco-friendly sunscreen: Conventional sunscreens contain chemicals that can damage coral reefs.
- Choose eco-friendly tours and activities: When booking animal encounters or nature excursions, choose companies that prioritize wildlife conservation, support ethical animal tourism, and adhere to sustainable practices.
- Donate to wildlife conservation programs: If possible, consider supporting or donating to local wildlife rescue organizations, sanctuaries, or conservation programs.
- Spread the word: Share your experiences responsibly and educate others on how they can help protect animals and their habitats.

For Our Hotel Staff

You are key ambassadors for responsible tourism. Please follow and promote these practices:

Model Sustainable Behavior

- Practice energy and water conservation at work and in staff areas.
- Reduce waste by reusing and recycling materials whenever possible.
- Report environmental hazards, water leaks, or waste issues immediately.

Educate and Assist Guests

- Share tips about eco-friendly activities and responsible behavior.
- Guide guests to local experiences that support the community.
- Encourage guests to use refillable water bottles and avoid single-use plastics.

Health and Safety

- Follow safety protocols for food handling, waste disposal, and guest service.
- Ensure environmental and safety standards are met at all times.



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For Subcontractors & Service Providers

We expect all subcontractors and partners to align with our sustainability values:

Sustainable Operations

- Use eco-friendly products and materials wherever possible.
- Avoid single-use plastics and excessive packaging.
- Minimize fuel use by planning efficient delivery routes and reducing idling time.

Waste Management

- Dispose of waste responsibly and separate recyclables.
- Do not leave materials, chemicals, or trash in open areas.
- Prevent spills and immediately report any environmental incidents.

Labor and Ethical Standards

- Ensure fair wages, safe working conditions, and respect for workers' rights.
- Avoid discrimination and harassment of any kind.
- Provide employees with sustainability training relevant to their role.

Training & Communication

- All new staff and subcontractors receive sustainability and responsible tourism orientation.
- Ongoing training is provided to keep all parties informed of current practices.
- Sustainability signage and guest materials are displayed throughout the property.

Our Commitment

By working together; our valid guests, staff and partners we can;

- Reduce our carbon footprint
- Preserve local culture and ecosystems
- Support the well-being of our community
- Provide a more meaningful and responsible travel experience

Thank you for supporting our mission to make tourism a force for good.

The Team Tangerine Beach