

# **Child Protection Policy**

A child is defined by the Convention on the Rights of the Child (CRC) as “Every human being below the age of 18 years unless under the law applicable under the child majority is attained earlier”. (WHO)

Child abuse is defined as constituting all forms of physical and/or emotional ill-treatment, sexual abuse, neglect or negligent treatment or commercial or other exploitation, resulting in actual or potential harm to the child’s health, survival, development or dignity in the context of a relationship of responsibility, trust or power.

Royal Palms Beach Hotel as a responsible hospitality entity, our golden aim is to deny all sorts of child labor and generate awareness on child abuse in the industry, which our policy is to make it zero at all times and adhere to the legal framework that relates to child abuse & child labor.

# **Royal palms Beach Hotel Energy Policy**

We believe Energy is our key source on our day to day activities. Globally energy production will have adverse impact on global warming and climate change.

We at Royal Palms Beach Hotel believe conservation of Energy is the key survival of our future generation. Hence we take all precautions measures to ensure energy is used effectively on our day to day activities. We always believe our future depends on focusing more on renewable Energy than non-renewable Energy.

We will take every measure to make our staff, guests, visitors and Stakeholders understand the importance of Energy conservation.

# **Our Environmental Policy**

## **ISO 14001:2015**

We at Royal Palm is not just a hospitality service provider but a team of dedicated individuals who has a passion of contributing positively to our mother Earth and protect it for our future generations.

We always strive to mitigate negative impacts created due to our operations and positively participate in developing environmentally friendly practices within and outside our premises.

We dedicate to create awareness among our staff, guests and visitors while meeting statutory, regulatory and other requirements all the time and continually improve our good environmental practices.

Consider the wider global impact of all our activities including those of our supplier's customers and other stakeholders.

Educate, train and motivate employees to carry out tasks in an environmentally responsible manner and ensure that a continuous professional development strategy remains core to our business goals

Encourage environmental protection among suppliers and subcontractors.

To investigate the feasibility of influencing its suppliers, customers and third parties with consideration to life cycle impacts of their aspects and activities.

Encourage and enhance biodiversity and ecology.

# **Our Health & Safety Policy**

## **ISO 45001:2018**

We consider our staff, guest and visitors are our stakeholders are the most important humans who patronizing our products and services.

We believe that providing safest place for all of them is our most important responsibility and therefore we take every step to reduce and eliminate risks to ensure that safety all the time.

We strongly believe that our success and future is all about maintaining our stakeholders' health and safety while creating a quality environment and service standards to all.

We continually improve our health and safety standards and maintained as per regulatory legal requirements and other requirements. Also, we continuously educate all stakeholders every possible way and time.

# **Our Food Safety Policy**

## **ISO 22000:2018**

We strongly believe that serving safe food is not an option, but a moral and legal obligation towards our guests and staff.

The quality that they experience at Royal Palms is the result of that belief.

We achieve this by implementing and continually improving an effective Food Safety Management System, Staff training and infrastructure development of our facilities in par with HACCP/ISO 22000 Principles.

# **Corporate Social Responsibility Policy**

We recognize and strive to integrate our business values and operations to meet the expectations of our communities, recognizing our responsibility to work in partnership with the communities in which we operate.

We recognize our business presence in the community and to enhance our presence to the betterment of the community to safe guard their respect and offer our maximum support in up lift their living standards, cultures and religious habits by actively participating in open dialogue to ensure that we fulfill the requirements outlined within this policy.

We shall be open and honest in communicating our strategies, targets, performance and governance to our communities in our continual commitment to sustainable development.

Royal Palms Beach Hotel is responsible for the implementation of this policy and will make the necessary resources available to realize our corporate responsibilities. The responsibility for our performance on this policy rests with all employees throughout the company.

# **Environmentally and Social Sensitive Purchasing Policy**

Royal Palms Beach Hotel will make every effort to minimize our operational impact on the environment by purchasing eco-friendly products, partnering with like-minded vendor and make sound eco-operation decision while providing the highest level of service to our guest.

Our mission is to recognize that it is to explore all purchasing to be environmentally and sustainably appropriate. It is understood that products that are purchased have environmental impacts, and that the Hotel should make procurement decisions that embody the Hotel's ongoing commitment to promote environmental stewardship and sustainability.

All Hotel future procurement decision will embody the hotel's ongoing commitment to promote environmental stewardship and sustainability and will follow local government legal frame work when making procurement decision without making an impact on the economic efficiency of the property.

We will work closely with the local communities very closely promoting procurement of local products and services where possible at all time. We will educate all our stake holders on the environmental and socially sensitive purchasing and its legal frame work and its importance.

Our objective is to reduce impacts on the Environment and human health through changing purchasing behavior by adopting a Green Procurement policy.